

List of Documents - Global Symposium for Regulators (GSR) (Hong Kong, 2002)			
SPEECHES			
Language	Title		Author / Speaker
English	Keynote Address: Regulating for End Users		Hamadoun I. Touré, BDT Director
Français			
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English	Closing		Tan Sri Abdul Hamid Nuraizah, Chairperson
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PRESENTATIONS			
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English	5	Quality of Service Performance Indicators for Converged Services	Swee Hoe Toh, Senior Manager, Malaysian Communications and Multimedia Commission
Español	6	Calidad y precio in telefonía local: ventaja para operadores y consumidores	Gustavo Peña-Quiñones, Regulate
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English	20	Regulatory Challenges: Feedback to Regulators from Consumers	Geoffrey Cannock, Apoyo Consultoría
English	21	Telecommunications in Crisis: Perspectives of the Financial Sector on Regulatory Impediments to Sustainable Investment	Robert Bruce, Rory Macmillan (Debevoise & Plimpton, London)
English	22	Proposed Policy Guidelines for Universal Access/Service for Telecoms Services in SADC	Mogopa Tamasiga, Telecommunications Authority, Botswana
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English	25	ITU/CTO Model Universal Service/Access Policies, Regulations, and Procedures; Part I: Universal Service Fund Policy and Implementation	David N. Townsend, David N. Townsend & Associates
English	26	ITU/CTO Model Universal Service/Access Policies, Regulations, and Procedures; Part III Telecentre Options and Strategies	David N. Townsend, David N. Townsend & Associates
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English	29	Harmonization of Regulation in the Central American Region	Martha García-Murillo, School of Information Studies, Syracuse University
DOCUMENTS			
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English	3	Case Study: Feedback to Regulators from the Private Sector	Walda Rosman, Jennifer Bosworth, Robert Blumenthal, Virginia Sheffield (CompassRose International, Inc.)
English	4	Telecommunications Consumer Protection in the Asia-Pacific Region	Bob Horton, ACA, Australia
English	7	Model Universal Service/Access: Part I: Universal Service/Access Policy, and Creation and Operation of Universal Service Funds	ITU, CTO (David N. Townsend)
English	8	Model Universal Service/Access: Part II: Minimum Subsidy Competitive Auction Mechanisms for Funding Public Telecommunications Access in Rural Areas and Tariff/Interconnection Regulation for the Promotion of Universal Service/Access	ITU, CTO (Edgardo Sepúlveda)
English	9	Model Universal Service/Access: Part III: Telecentre Options and Strategies	ITU, CTO (David N. Townsend)
English	10	New Performance Indicators Issues for Converged Services	Mogopa Tamasiga, Telecommunications Authority, Botswana
English	11	Report from the APT Forum on Telecommunications Policy and Regulation, May 2002	Robert Bruce, Rory Macmillan (Debevoise & Plimpton, London)
English	13	Case Study: Feedback to Regulators from Consumers	Geoffrey Cannock (Apoyo Consultoría)
OTHER DOCUMENTATION			
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English	12	Discussion Paper on the Use of Alternative Dispute Resolution Techniques in the Telecom Sector	Robert R. Bruce, Arthur Marriott QC (Debevoise & Plimpton, London)
English	14	The National Regulatory Authority in Poland	Office of Telecommunications and Post Regulation, Poland
English	16	Final Communique of the 3rd Forum on Telecommunication Regulation in Africa, Ouagadougou, Burkina Faso - 19-21 November 2002	ITU/BDT
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English	17	Final Communique of the WATRA meeting, Ouagadougou, Burkina Faso - 17-18 November 2002	ITU/BDT
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English	n/a	Some Figures for the Investment Panel	Paul Verhoef, European Commission
English	n/a	Feedback from a Regulator to an Investment Analyst	Jens Arnbak, OPTA, The Netherlands