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GLOBAL SYMPOSIUM FOR REGULATORS
HONG KONG CONVENTION AND EXHIBITION CENTRE, Room 201
1 EXPO DRIVE, WANCHAI
HONG KONG, CHINA, 7-8 DECEMBER 2002
Hosted by the Office of the Telecommunications Authority (OFTA)

FRIDAY 6 DECEMBER 2002: REGISTRATION

15h00 – 17h30 Registration, room 207

18h30 – 22h30 Dinner hosted by the Government of HKSAR at Stanley

SATURDAY 7 DECEMBER 2002: ITU-D SECTOR MEMBERS/REGULATORS' DAY

08h00 – 09h00 Registration, room 207

09h00 – 10h30 Opening Ceremony

Keynote speakers:

Yoshio Utsumi, ITU Secretary-General

Hamadoun I. Touré, Director, Telecommunication Development Bureau (BDT)

Anthony S. K. Wong, Director-General of Telecommunications, Hong Kong Special Administrative Region, the People's Republic of China

Chairperson: Tan Sri Nuraizah Abdul Hamid, Chairman, Malaysian Communications and Multimedia Commission

10h30 – 10h45 Coffee break sponsored by Vodafone

10h45 – 12h30 Regulatory Challenges: Feedback to Regulators from the Private Sector

Case study presentation by **Jennifer Bosworth**, Senior Director, CompassRose International, Inc.

Panel discussion:

M. H. Au , Deputy Director-General, OFTA Hong Kong, China	Eric Rosenberg , Director, Spectrum & Regulatory Affairs, Iridium Satellite LLC, United States
E. C. A. Ndukwe , Chief Executive Officer, Nigerian Communications Commission, Nigeria	David Mellor , President, Cable & Wireless Virtual Academy, United Kingdom
George Alexandrov , Chairman, CRC, Bulgaria	Michel Huet , International Director External Relations, France Telecom, France
	Andrew Kurtzman , Managing Director, Telecommunications Industry Association B2B, United States

Moderator: Walda Roseman, CEO, CompassRose International, Inc.

12h30 – 14h00 Lunch

14h00 – 16h00 Regulatory Challenges: Feedback to Regulators from Investors

Case study presentation by **Robert Bruce**, Partner and Head of International Telecommunications Practice Group
Debevoise & Plimpton

Panel discussion:

Kathleen Abernathy , Commissioner, FCC, United States	Richard Feasey , Director, Vodafone United Kingdom
Cuthbert M. Lekaukau , Executive Chairman, BTA, Botswana	
Jens Arnbak , Chairman, OPTA, The Netherlands	

Moderator: Paul Verhoef, Head, International Affairs Unit, European Commission

16h00 – 16h15 Coffee break sponsored by DETECON

16h15 – 17h45 Regulatory Challenges: Feedback to Regulators from Consumers

Case study presentation by **Geoffrey Cannock**, Project Director, Apoyo Consultoria

Panel discussion:

Willy Jensen , Director General NPTA, Norway	Jai Ok Kim , President, Citizens' Alliance for Consumer Protection, Korea
T.R. Mangadi , Manager, Consumer Affairs BTA, Botswana	Hanuman T. Chowdary , Chairman Federation of Andhra Pradesh Consumers', India
Armi Jane Borje , Commissioner, NTC, Philippines	Victor Hung , Chief Trade Practice Officer, Hong Kong Consumer Council

Moderator: Maev Sullivan, General Counsel & Director of Regulatory & Corporate Affairs, REACH

18h00 Reception sponsored by Connexion by Boeing

SUNDAY 8 DECEMBER 2002: REGULATORS' DAY
REGULATING FOR END USERS: IDENTIFYING BEST PRACTICES

8h45 – 10h00 Consumer Issues

Consumer protection and quality of service performance indicators for converged services

Reports from the Asia-Pacific Telecommunity Regulators Forum

Presentation by Bob Horton, Deputy Chairman, ACA, Australia

Presentation by Swee Hoe Toh, Senior Manager, Malaysian Communications and Multimedia Commission

Local Telephony Quality and price: Advantages for Operators and Consumers

Presentation by Gustavo Pena, General Secretary, Regulatel

Panel discussion

Moderator: GSR Chairman

10h00 – 10h45 Universal Service/Access Models

Model Universal Service Fund Policy and Procedures and Model Telecentre Options and Strategies

Presentation by David N. Townsend, David N. Townsend & Associates

The COMPARTEL Program and Computers for Schools

Gustavo Tamayo, Partner, JOSE LLOREDA CAMACHO & CO.

10h45 – 11h00 Coffee break sponsored by Intelsat

11h00 – 12h30 Universal Service/Access Models (cont'd)

Auction Mechanisms and Regulatory Frameworks for the Promotion of Universal Access

Presentation by Edgardo Sepúlveda, Senior Telecommunications Economist, McCarthy Tétrault LLP

Model Evaluation and Application by TRASA

Presentation by Mr. Tamasiga, Director, BTA, Botswana

Panel discussion:

Riel Barey , Deputy Director Ministry of Posts and Telecommunications, Cambodia	Emmanuel Caquot , Head Department of Technologies and Information Society, Ministry of Industry, France
Pereira Filho José Leite , Member of the Board of Directors ANATEL, Brazil	Alvin Lezama Pereira , General Manager of Universal Service, CONATEL, Venezuela
Orlando, Jorge Mera , President of the Board of Directors, INDOTEL, Dominican Rep.	

Moderator: David Souter, Executive Director, Commonwealth Telecommunications Organisation, United Kingdom

12h30 – 14h00 Lunch

14h00 – 15h00 Regional Regulatory Initiatives

Telecommunications Harmonization Study for Central America, BDT

Presentation by Martha García-Murillo, Assistant Professor, School of Information Studies, Syracuse University

West Africa Telecommunication Regulators' Association (WATRA)

Presentation by E. C. A. Ndukwe, Chief Executive Officer, Nigerian Communications Commission, Nigeria

Results of the Third Forum on Telecommunication Regulation in Africa

Presentation by Marguerite Ouédraogo, Head Legal Affairs, ARTEL, Burkina Faso

The European Regulators Group (ERG) for Electronic Communications Networks and Services

Presentation by Jens Arnbak, Chairman, OPTA, The Netherlands

Moderator: Gustavo Pena, General Secretary, Regulatel

15h00 – 15h15 Coffee break sponsored by Qualcomm

15h15- 16h15 Global Regulators Exchange (G-REX) and Future Work

Hamadoun I. Touré, Director, Telecommunication Development Bureau (BDT)

Demonstration

Susan Schorr, Regulatory Officer, BDT

Evaluation:

Anthony S. K. Wong , Director-General of Telecommunications, Hong Kong Special Administrative Region, the People's Republic of China	Mario Maniewicz , Head, Human Resources Development, BDT
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16h15-17h00 CLOSING CEREMONY

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