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# 12<sup>th</sup>

# Global Symposium for Regulators

C o l o m b o , S r i L a n k a  
2 - 4 O c t o b e r 2 0 1 2



## Provisional Programme

### Why regulate in a Networked Society?

#### Registration:

Sunday 30 September 2012	from 09:00 to 22:00 hours
Monday 1 October 2012	from 08:00 to 18:30 hours
Tuesday 2 October 2012	from 07:30 to 18:00 hours
Wednesday 3 October 2012	from 08:00 to 18:00 hours
Thursday 4 October 2012	from 08:00 to 16:00 hours

#### Venue:

**Colombo, Sri Lanka**



**Tuesday 2 October 2012**

## **Global Dialogue**

**07:30 – 09:00 REGISTRATION**

**09:00 – 09:45 OPENING CEREMONY**

**09:45 – 10:00 COFFEE BREAK**

**10:00 – 10:45 OPENING DEBATE MAKE THE WORLD ONE: REGULATION IN THE GLOBAL VILLAGE**

**10:45 – 12:00 SESSION 1. NET NEUTRALITY: TO REGULATE OR NOT TO REGULATE?**

- Should traffic management be regulated or left to commercial negotiations? Understanding the issues at stake and the need for transparency. Ensuring quality of service (QoS), preventing degradation, hindering or slowing down of traffic over networks.
- How is the use of new services and applications, in particular cloud computing services affecting networks, how are these adding additional strains on existing bandwidth?
- How to strike a balance between consumer protection and the need to foster investment? How is net neutrality affecting the equation?

Presentation of the GSR discussion paper

Interactive panel discussion

**12:00 – 14:15 LUNCH**

**14:15 – 15:45 SESSION 2. SETTING SPECTRUM POLICIES IN A DIGITAL MOBILE WORLD**

- Understanding the necessity to revise and/or develop spectrum policies to cope with the explosive mobile data growth and how to effectively address the need for more spectrum.
- How to deal with the rapid take up of new broadband mobile applications, machine-to-machine communications in a hyperconnected world while sustaining mobile NGN deployment? What measures are needed? What should be in a spectrum policy for a digital mobile world?
- The results of the World Radiocommunication Conference 2012 (WRC12) on broadband issues

Presentation of the GSR discussion paper

Interactive panel discussion

**15:45 – 16:00 COFFEE BREAK**

**16:00 – 17:15 SESSION 3. INTERNATIONAL ROAMING IN A BROADBAND ECONOMY**

- How to handle termination of voice and mobile data communications in an always-on borderless society? Understanding the business models for roaming and the need for cross-border delivery in a broadband economy. What impact on consumers?
- What role for regulators? What regulatory approaches to adopt? How to balance regulation with commercial solutions?
- Regional approaches and experiences.

Presentation of the GSR discussion paper

Interactive panel discussion

## Wednesday 3 October 2012

### 09:00 – 10:30 SESSION 4. BLURRING BOUNDARIES: GLOBAL AND REGIONAL IP INTERCONNECTION

- Addressing the remaining bottlenecks: should IP interconnection be regulated?
- What kind of dispute resolution mechanisms to adopt at regional and international levels? What enforcement measures work in competitive environment?
- Should regulators be involved in wholesale charging agreements? How is international IP interconnection affected by net neutrality and international internet connectivity?
- Lessons learned and regional experiences.

Presentation of the GSR discussion paper

Interactive panel discussion

### 10:30 – 10:45 COFFEE BREAK

### 10:45 – 12:00 SESSION 5. DEMYSTIFYING REGULATION IN THE CLOUD: OPPORTUNITIES AND CHALLENGES FOR CLOUD COMPUTING

- Understanding the concept and the social and economic benefits and impact on SMEs, public entities and end users
- How are new players such social media, over the top content and application providers changing market dynamics through cloud services?
- Whose responsibility is it? If the ICT regulator is not in charge of IT, what role for the ICT Regulator? How to balance the need for regulation without stifling innovation?
- What role for governments: users and facilitators?
- Lessons learned from VOIP services

Presentation of the GSR discussion paper

Interactive panel discussion

### 12:00 – 14:15 LUNCH

### 14:15 – 15:45 SESSION 6. DARK CLOUDS: SAFETY AND SECURITY ON THE NET

- Over view of online threats from a user's perspective: data protection and privacy issues. Are these rights different in the cloud? How to ensure any-time reliable access to cloud services?
- From a commercial point of view: importance of data security and reliability, defining applicable jurisdictions, managing risks, etc.
- Child online protection
- Balancing free flow of information/communications with security concerns
- What role for regulators?

Presentation of the GSR discussion paper

Interactive panel discussion

### 15:45 – 16:00 COFFEE BREAK

### 16:00 – 17:15 SESSION 7. PUBLIC-PRIVATE-PARTNERSHIPS (PPP): INNOVATION STRATEGIES FOR BRINGING BROADBAND CLOSER

- Developing successful public-private-partnerships to foster investment in broadband NGN networks
- What works? Bottom up or top down approaches? Where to invest?
- How does pursuing the accessibility market open new business opportunities?
- Understanding who the non-adopters are and marketing services for their needs
- What role for the regulator? How can regulators promote accessibility and inclusion for today's non-adopters? Should the regulator monitor investment? What regulatory incentives to provide?
- Best practices and lessons learned

Presentation of the GSR discussion paper

Interactive panel discussion

## Thursday 4 October 2012 (Regulators' Day)

### 09:00 – 10:30 **SESSION 8. DEFINING MARKETS: A REGULATORY LADDER OF INTERVENTION IN A CONVERGED DIGITAL ENVIRONMENT**

- Defining SMP in a converged technology and service neutral environment : A move from regulation to deregulation
- Balancing ex-ante and ex –post regulation, should SMP operators who invested heavily in network deployment or innovate fast be treated differently?
- The role of competition authorities' vs ICT regulators: avoiding overlap and fostering cooperation
- Views from converged regulators and others.

Presentation of the GSR discussion paper

Interactive panel discussion

### 10:30 – 10:45 **COFFEE BREAK**

### 10:45 – 12:00 **SESSION 9. BROADBAND IMPLEMENTATION: COUNTRY CASE STUDIES**

Country case studies reporting on success stories, forward looking approaches and lessons learned presented by regulators

Interactive panel discussion

### 12:00 – 14:15 **LUNCH**

### 14:15 – 15:45 **SESSION 10. THE REGULATORY CONSULTING ROOM: BRINGING IT ALL TOGETHER, FOSTERING INCLUSIVE AND SUSTAINABLE GROWTH**

Regulators' interactive Exchange on most pressing regulatory issues

### 15:45 – 16:00 **COFFEE BREAK**

### 16:00 – 17:00 **WAY FORWARD AND CLOSING**



[www.itu.int/GSR12](http://www.itu.int/GSR12)