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English	2	Introduction	Susan Teltscher, Head, ICT Data and Statistics Division, BDT/ITU
English	3	Monitoring Global Development Targets	Vanessa Gray, Senior ICT Analyst, ICT Data and Statistics, BDT/ITU
English	4	Action framework of the WSIS in Ecuador	Álvaro Armijos, Ministry of Telecommunication and Information Society, Ecuador
English	5	A Framework for a Set of e-Government Core Indicators	Makane Faye, Officer-in-charge, ICT Policy & Development Section and E-Application Section, Economic Commission for Africa, UNECA
English	6	Report of the Expert Group on Telecommunication/ICT Indicators (EGTI) by the Chair	Koay Hock Eng, Senior Director, Information Management & Knowledge Resource Division, Malaysian Communications and Multimedia Commission, Malaysia
English	7	ITU Handbook for the Collection of Administrative Data on Telecommunication/ICT	Esperanza Magpantay, Senior Statistician, ICT Data and Statistics Division, BDT/ITU
English	8	How much Communication ?	Martin Hilbert, University of Southern California, USA
English	9	Forecasting Internet Growth: Towards a Zettabyte World	Robert Pepper, CISCO (audio link), USA
English	10	Measuring Backbone Transmission Networks	Paul Hamilton, Managing Director, Hamilton Research and Africa Bandwidth Maps
English	11	Measuring Wireless Broadband Subscriptions in the Republic of Korea	Seung Keon Kim, Korea Association of Information and Telecommunication (KAIT), Republic of Korea
English	12	Mobile Broadband Tariffs – Report from the EGTI	Koay Hock Eng, EGTI Chair, Senior Director, Information Management & Knowledge Resource Division, Malaysian Communications and Multimedia Commission, Malaysia
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English	14	Measuring Broadband Performance	Carlos Perez Maestro, Economic and Statistical Analysis, Directorate General for Information Society and Media, European Commission
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English	23	Measuring E-waste - Support for the Implementation of Multilateral Environmental Agreements	Matthias Kern, UNEP/SBC
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English	29	Measuring the Use of Social Media through Household Surveys	Enrico Calandro, Research ICT Africa
INFORMATION DOCUMENTS			
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English	INF 1	Country Paper on Household ICT Access and Individual ICT Usage in Bangladesh	Nazrul Islam, Jatan Kumar Saha, Systems Analyst, Bangladesh Bureau of Statistics, Bangladesh
Français	INF 2	Évaluation des investissements dans le secteur des TIC, des recettes de ce secteur et de sa valeur ajoutée: Cas du Bénin	Luc Y. A. Boko, chef, division des affaires économiques et de la prospective, Autorité de Régulation des Postes et Télécommunications, Bénin
English	INF 3	Information Document	Ministry of Information and Communications, Bhutan
Français	INF 4	Document d'information	Mahamadi Balima, ingénieur statisticien économiste, Institut National de la Statistique et de la Démographie, Burkina Faso
English	INF 5	Information Document	Tiziana Bonapace, ICT and Development Section, ICT and Disaster Risk Reduction Division, United Nations Economic and Social Commission for Asia and the Pacific (UNESCAP)
English	INF 6	Broadband Capacity, Quality and Speed - India Position Paper 2011	M. K. Yadav, Director, Department of Telecommunications, Ministry of Communications and Information Technology, India
English	INF 7	Indicators on Household ICT Access and Individual ICT Usage in Indonesia	BPS-Statistics Indonesia, Indonesia
English	INF 8	Malawi ICT Sector Overview	Malawi Communications Regulatory Authority, Malawi
Français	INF 9	Évaluation des investissements dans le secteur des TIC, des recettes de ce secteur et de sa valeur ajoutée	Comité de Régulation des Télécommunications, Mali
English	INF 10	Monitoring the Information Society in the Palestinian Territory	Khaled Qalalwa, Palestinian Central Bureau of Statistics, Palestinian Authority

Français	INF 11	Évaluation des investissements, des recettes et de la valeur ajoutée dans le secteur des TIC	Ministère de l'Économie et des Finances, Sénégal
Français	INF 12	Projet d'étude : Enquête nationale sur l'utilisation des TICs par les ménages au Niger	Zoubeirou Hassana, directrice des statistiques, Ministère de la communication, des nouvelles technologies de l'information, Niger
Français	INF 13	Évaluation de la valeur ajoutée et contribution du secteur TIC à l'économie du Cameroun	Olivier Tchamago Kouedeu, chef de cellule de la documentation, des publications et des archives, Institut national de la statistique, Cameroun
English	INF 14	Information and Communication Technology Statistics in Hong Kong, China	Keith Pang, Statistician, Census and Statistics Department, Hong Kong, China
English	INF 15	Mapping the Dimensions and Characteristics of the World's Technological Communication Capacity during the Period of Digitization (1986 - 2007/2010)	ITU
English	INF 16	Framework for a Set of e-Government Core Indicators (updated version, 9 December 2011)	Partnership on Measuring ICT for Development
English	INF 17	Contact Center and Internet Data Collection for the 2011 Kuwait General Census	Abdullah Youssef Sahar, Director, Central Statistics Bureau, Kuwait
English	INF 18	Measures, Indicators and Targets - Sensing and Shaping the Future of ICT	Bruno Lanvin, Executive Director, e-Lab, INSEAD